

SANCTUARY GROUP – PMO ESTABLISHMENT



Outcome
Delivery
Consulting

UK Registered Social Landlord - PMO Coaching

Description of Client – Sanctuary Group are UK's largest Housing and Social Landlord with £470 million annual turnover.

Strategic Objective – Investment Programme Governance.

Operational Objectives – Build PPM community capabilities, Develop PMO expertise, Improve change programme support process.

1. CONTEXT

Sanctuary Group Limited (SGL) commissioned an ERP implementation change programme aimed at improving back office processes.

2. CHALLENGE

SGL needed a project management methodology and coaching to implement successfully to develop the Programme Management and PMO capability and rigour they desired.

3. INSIGHT

Shared proven PMO Methodology and PMO practices, including tailoring seven Control Strategies for Sanctuary Group

- Benefits Management
- Information Management
- Quality Management
- Change and Communications Management
- Monitoring & Controls
- Stakeholder Management
- Risk management

4. ACTIONS

Coached PMO team in developing a governance framework, and improving risk management & assurance through Aspire Europe's rigorous programme and project management processes. Co-developed web based PMO and PM toolkit with Rod Sowden (lead author in MSP).

5. RESULTS

Performed gap analysis against MSP, and Align Toolkit; re-structured programme office and processes **controlling PO costs**.

